

# Remke Markets Reloadable Gift Cards

## Frequently Asked Questions

**How do I load my card?** At the cash register - but you must load your card prior to the cashier ringing up your order. You can pay with credit card, check or cash in the same way you pay for merchandise. You may also reload your card at the service desk or after your order is complete, so that you are ready for your next shopping trip. If you aren't sure what your card balance is, the cashier can easily look that up for you. Or, simply keep your last receipt with you, which will disclose the remaining balance.

**What if my total purchase is higher than the amount on my card?** Additional money can be added at another register or the service desk, or you may pay the balance with cash, check or credit card. However, St. Mary will only receive credit for the amount purchased using the gift card – so be sure to reload the card before your next purchase.

**Can I use the card at other Remke Markets store locations?** Yes – the card is good at any Remke Markets in the U.S.

**Do the cards expire?** The cards do not expire, however, a card will be deactivated if it carries a zero balance for more than 90 days.

**What if my card doesn't work?** Should the magnetic strip demagnetize, please contact Natalie Weis at (513) 841-2381 or [weis.nat@gmail.com](mailto:weis.nat@gmail.com) to get a new card.

*Thank you for supporting the SMS PTO Grocery Program!*